

- To the local religious and staff. Leaders who assure us they are offering special prayers for all residents
- Orla Bradley from Comfizone delivering some much-required PPE.
- Ellen Lambert.
- Tesco Dungannon for the gift of flowers for ALL our wonderful front-line staff today.
- The owners and staff of Ellie's Restaurant
- Brian Quinn and the team at Rocwell Water

To the people of Annagher and surrounds for coming out each Thursday at 8pm; we hear and appreciate your claps as we too clap you all for sacrifices this community is making. The support you've all provided has encouraged every one of us- it is overwhelming to know that the vital work being done at Sanville is recognised and valued.

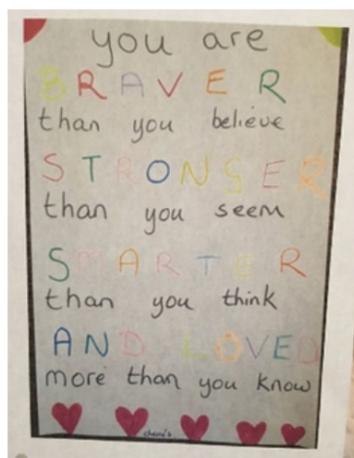
Yet our entire team of staff remain humbled. Our team and our residents are by far the best in the world! Thank you for supporting them!

Amazing Artwork



We received the most beautiful letters, paintings and drawings from the children of Clintyclay Primary School. We have so enjoyed reading every letter, message and poem. They have brightened up not only our home but also our hearts.

Just look at all the hard work each child has put into their drawing- they are all so talented and creative. Thank you so much to Mrs Hampsey for arranging



this wonderful treat for us all. We have made an extra copy of each child's work so every resident has a picture of their own to keep.

We will never forget the wonderful children of Clintyclay Primary School.

Thank you so much to everyone who has

sent us such beautiful. Aren't they fabulous. You have brightened up not only our windows but our hearts

Entertainment

We may be in lock down but that doesn't stop our residents getting treated to an afternoon of music by Daire o Hagan.



Thank you so much to Daire O Hagan, a wonderful friend of Sanville Private Nursing Home for his fabulous outdoor concert today for our Residents and staff. Our lovely Annagher neighbours joined us at the fence (all appropriately at a distance of course) and we sang and danced and 2.5 hours flew by in glorious sunshine.



Sanville Nursing Home Coalisland Newsletter



Sanville Private
Nursing Home

Issue 1
April 2020

COVID-19 Coronavirus: advice and guidance

From early March, we forecasted the probable impact of this pandemic and developed a thorough contingency plan to minimise any potential risks to our residents and staff team. We have implemented any guidance received from the Department of Health and/or the Public Health Agency. We are working collaboratively with the Trusts and Regulation and Quality Improvement Authority (RQIA).

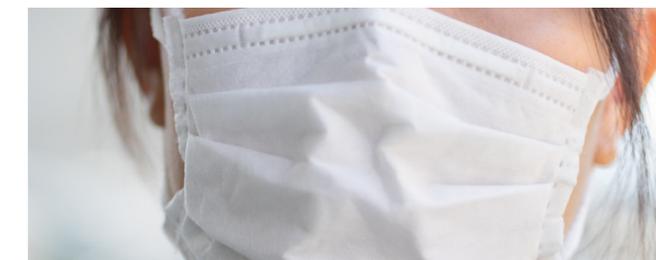
Daily updates are provided to the Home Managers by the Operational Manager and twice weekly Zoom meetings are held with the Board of Directors to ensure that any new guidance, changes and actions have been implemented and/or addressed in a timely manner.

Visiting

As previously communicated at the outset of this pandemic, our visiting arrangements continue to be stringent "no visiting" to support the safety of both residents and staff. Visiting restrictions will remain in place until Government and Health Authorities advises us otherwise.

We wish to assure you that where "end of life" is imminent the care home will facilitate one relative to visit to enable you to spend time with your loved one at this time. We will provide you with appropriate PPE to be worn and ensure infection control protocols are followed to help keep you safe.

Any visit must be discussed and agreed with the care home manager in advance.



Infection prevention and Control

Infection Prevention and Control has always been an integral part of our homes an area that all staff have been previously trained in and were already cognisant to a range of measures. While PPE and hand hygiene are not new to us, we have increased our auditing measures and implemented any guidance as we receive. Staff have been provided with additional training in relation to specific aspects relating to COVID-19.

There has been a lot of comment in the media recently about the issue of personal protective equipment (PPE) and its availability and use in care homes. Such equipment includes disposable aprons, gloves, goggles and fluid repellent surgical masks. They are all designed to protect our staff and residents from the risk of infection.

We would like to reassure you that we have invested in all the necessary personal protection equipment (PPE) and are using them, according to the most recent government guidelines.

Contacting the home

In these testing times we have purchased a mobile. If relatives download the WhatsApp application on their smart phone you will be able to video call your loved one. We would like to afford all relatives and residents the opportunity so we would ask you to be mindful of the length of your call.

If you ring the home and speak to nurse to let them know you'll be ringing so they can bring mobile to your loved one many thanks Claire.

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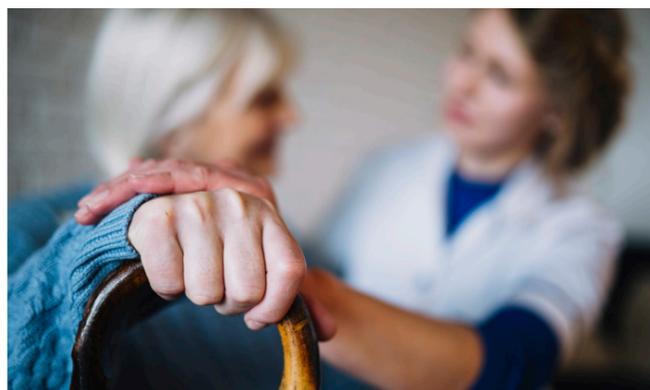
DONATIONS WELCOME!!!

At times like this supplies get low and more difficult to come by. Any items from the following list would be very warmly received and anything else you may feel would be beneficial to our home. Gloves, Aprons, Wipes, Facemasks, Eye Protection, Hand Sanitisers, Hand Soaps, Cleaning Equipment eg. Cleaning Cloths etc, Disposable Plates, Forks Knives, Spoons etc Collection can be arranged by contacting Head Office. Thank you in advance from us all!

A portacabin has been installed at each of our care homes for staff changing to help minimise the risk of infection. We have introduced a foot bath for cleaning all employees' shoes upon entering and leaving the building. Residents and staff are being checked twice a day for any indications of symptoms to include; temperature checks.

We have strict cleaning protocols in place at all times, and these are subject to regulatory and statutory requirements. However, we have issued extra guidance for staff and have already increased the frequency of the cleaning of core communal areas including doors, door handles, handrails, bathrooms, dining tables and chairs and kitchen facilities.

We have ensured that any resident that was deemed under a high-risk category stays well protected and has as minimal contact with any other residents. Social Distancing—communal areas and dining room space is being managed to ensure that social distancing is maintained.



Workforce

At all times we will endeavor to staff the homes to the best of our ability and appropriately, notwithstanding the COVID-19 coronavirus. Should any staff member become symptomatic they will stay at home and self-isolate and shield appropriately in accordance to the government guidance.

A few weeks ago, we underwent a recruitment drive recruiting over 10 % of employees for each department; these new employees were fully trained off site and inducted accordingly and play an invaluable role at supporting our current teams. The Trust have also advised that they will support homes and provide staff if and when required. Our aim, as always, is to minimise any impact on our residents.



Testing

The guidance has just been revised and confirms that all residents and staff living in a home where there is an outbreak will now be tested. It also confirms that all symptomatic care home workers – or care workers who have members of their household who are symptomatic – have access to testing.

Activities - Supporting our resident's spiritual, physical and emotional wellbeing:

A varied programme of activities is essential for our residents' health and wellbeing. However, these are extraordinary times and residents must be protected as much as possible from infection by COVID-19. We have suspended visits by outside entertainers until further notice. Any resumption at a later date will be in accordance with government and PHE advice.

Our activities therapist and /or staff team are providing that 1:1 time is provided for each resident ensuring their emotional wellbeing is supported. In this bright sunny weather, many of our residents have enjoyed walks, watering the plants or simply relaxing outside in the somewhat novel silence. Many representatives from our local religious churches have carried out visits and blessings. Pictures for some of the events are included. Key dates and birthdays are continuing to be celebrated. Cakes, music and our very own in-house entertainment is ensured.

Communication with your relative in lieu of visiting.

We totally understand your concern. You can communicate with them via your phone or other electronic device using Skype, WhatsApp or Facetime (if you have it). If your relative does not have their own mobile phone, we have tablets in the home for their use (following strict hygiene protocols). Because the number of tablets is limited can you please call the home to arrange a convenient day and time to speak to your relative. We will also give regular wellbeing updates by phone to the relatives of residents who are unable to make or receive calls. Families wishing to drop off basic essentials can make use of a new property drop-off service at each of the homes.

What if a resident contracts Covid-19.

If a resident develops the virus, we will immediately isolate them and seek guidance from medical professionals and the Department of Health/PHA. Our priorities would be to care for the resident concerned and to protect other residents from contracting the illness.

GP contact.

We will continue to work closely with our local doctors and NHS professionals, and be guided by their expertise. We will ensure that all residents have contact with a GP as and when required.

Residents attending routine hospital appointments

The NHS has suspended all non-urgent operations and we are currently unsure about any impact of COVID-19 on routine hospital appointments. However, we are in regular contact with health professionals and are monitoring the situation carefully.

New Admissions/ Discharges

Yes, we will continue to take in new admissions. In addition to undertaking standard procedures to assess prospective residents' support needs, we will complete a risk assessment for COVID-19, with the support of our Trust and local authority colleagues. All new admissions and /or residents discharged from hospital to a care home will now be tested for COVID-19 and, whether the test result is negative or positive, they are isolated for 14 days in order to minimise the risk of transmission to other residents. Residents coming from their own home or a community setting should also be tested before taking up residence in the home. We are pleased to advise that we have been proactive and have been already taking this approach prior to the release of this new guidance.

All belongings received into the home at the time of admission are being laundered and decontaminated to minimise risk

Donations

We think it's so important to show gratitude to those of you who have been so kind to our absolutely brilliant staff and really lovely bunch of residents. There are so many gestures from people and organisations that is helping to empower every one of us on a 24/7 basis to keep going and to battle on.

Please take a little second to consider the generosity of the following people and organisations:

- Maria Mc Caffery
- Berts Pizzeria
- McDonalds Dungannon
- Subway and Dominoes Dungannon
- John Kilpatrick of Dynamic Tank Solutions
- The Weir family of Dungannon who so kindly made a donation to our resident's fund in January in memory of their dear father John which enabled us to buy assistive technology for residents;
- Brian Hagan
- Linda Dillon
- Coalisland and Surrounding Areas Covid 19 response team for giving us reassurances of their constant support;
- Joe Coney and Ann Dillon for constantly offering support;
- Maggie Lavery
- Dan Kerr for the very swift delivery of the PPE aprons this afternoon.
- St. Joseph's Convent Grammar School, Donaghmore
- St Patrick's Academy
- Aine Linden from Aine's Bakes and Cakes.
- Ian Gilpin,
- Suzanne Chalkley
- Philip Moran
- Noreen Moran, Jimmy O'Donnell and Letitia, Josie and Trish McBride and Joe Cunningham
- Mary from Chocolate Fountains for the delicious chocolate donuts!
- Luke of Daly's Carrickmore
- Paddy Wilson of Flawless Tinting and Graphics and Chris Lawn at Northwest Restaurants
- Dominic and Martins Lyons and Family at The Garden Corner and Paul Hampsey and family.
- Anne Mullan who baked delicious buns for staff; thanks also to Sinead O Kane for the blue masks and to Sarah Ellen and Co. from Coyle's cottage women's group.
- Totum sports drinks
- Pizza Rack
- Ni Scrubs;
- Reudi Maguire Scrubs
- Footlights
- McCloskey international
- Dougies Farm Shop for such a beautiful Donation Strawberries.
- Danielle Devlin for her very generous gifts of gratitude to staff! Danielle has always been a huge ambassador of Sanville.
- Coalisland Foot clinic and Drumbriston for donating infection control products